

**From:** [ReduceReuseRecycle](#)  
**To:** [ReduceReuseRecycle](#)  
**Subject:** [OFFICIAL] Waste & Recycling Alert updates  
**Date:** 23 August 2023 12:58:33  
**Attachments:** [image001.png](#)

---

Dear Community Councils

## WASTE AND RECYCLING COLLECTION UPDATES

I am writing to advise that Community Councils will now be included in the Councils missed bin alert communication emails. The alert email will inform you of any issues such as extreme weather, collection vehicle breakdowns etc. that may impact on the Councils ability to uplift the general waste, food waste (where this service is provided) or recycling bins in your area, and will also provide advice for residents on what to do with their bins.

We aim to return for missed collections as soon as possible but unfortunately there may be occasions when we are unable to return for all missed collections before the next scheduled collection day for that bin type. In these instances we will collect extra bagged waste on the next scheduled collection day.

The alert notifications are also posted on the SBC website [Missed bin collections | Scottish Borders Council \(scotborders.gov.uk\)](#) We ask that residents please check here for updates before reporting a missed collection.

Should you require any further information please contact us on our customer service number 0300 100 1800 or email us at [ReduceReuseRecycle@scotborders.gov.uk](mailto:ReduceReuseRecycle@scotborders.gov.uk)

Kind regards

Deborah Berry  
Waste & Recycling Advisor  
Waste Services  
Infrastructure & Environment  
Scottish Borders Council  
Email – [ReduceReuseRecycle@scotborders.gov.uk](mailto:ReduceReuseRecycle@scotborders.gov.uk)

**Find out more about Scottish Borders Council:** [Web](#) | [Twitter](#) | [Facebook](#) | [Flickr](#) | [YouTube](#)



**Want to find out what Scottish Borders Council recycles at the kerbside, please visit - [Recycling Sorter | How to Waste Less \(zerowastescotland.org.uk\)](#)**

**Interested to know what happens to your waste watch the waste journey video at**

<https://youtu.be/k7T-MnGjE-M>

\*\*\*\*\*

This email and any files transmitted with it are privileged, confidential and subject to copyright. Any unauthorised use or disclosure of any part of this email is prohibited. If you are not the intended recipient please inform the sender immediately; you should then delete the email and remove any copies from your system. The views or opinions expressed in this communication may not necessarily be those of Scottish Borders Council. Please be advised that Scottish Borders Council's incoming and outgoing email is subject to regular monitoring and any email may require to be disclosed by the Council under the provisions of the Freedom of Information (Scotland) Act 2002 .

\*\*\*\*\*